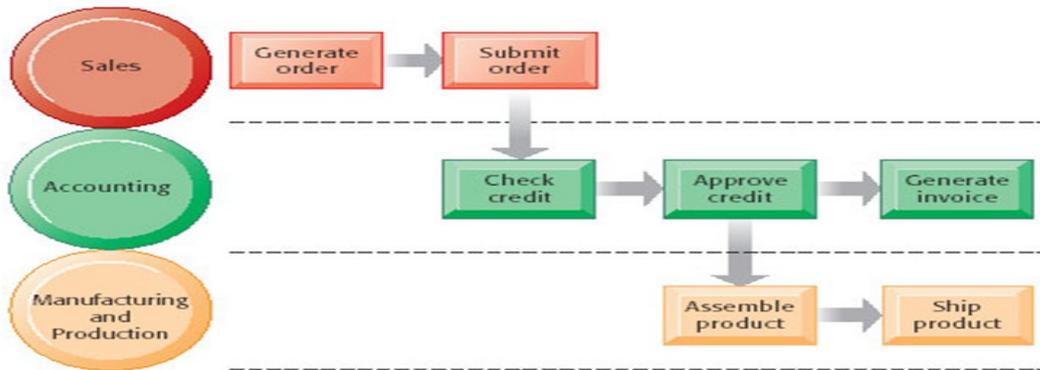




Fulfillment Services



Ordering System Setup and Interface: Fee \$500.00

We will provide a standardized order data file for you to export or enter your orders. Our technical team will then create an interface into our ordering and fulfillment system to accept and process your orders on a real-time basis going forward. The interface will be tested and QA check by us and signed off by you prior to accepting live customer orders.

Inventory Prep and Control Services: Fee \$10 per skid received

We will ensure your products are ready to ship to your customers by providing the following inventory services;

1. Receive, Count, and Inspect each product when it arrives in our warehouse.
2. Send inventory receipt and status email alerts when product arrives.
3. Send problem alerts if any of the products fail our quality control inspection.
4. Organize and inventory each product by SKU and Product Group.
5. Prepackage products according to product groups or common customer orders.
6. Audit inventory weekly through full physical inspection.
7. Provide re-order alerts based on low inventory thresholds.

Pick and Pack Services: Fee \$.25 per pick (each item)

We offer complete flexibility to customize your packaging to lower your shipping costs and increase customer satisfaction.

1. Prepare orders for shipping within 24 hours of receipt of the order.
2. Combine a customer's products to provide shipping discounts to customers who purchase multiple items or meet a minimum order quantity.
3. 100% inspection of packaged orders to ensure packaging, shipping, and delivery accuracy.

Boxing and Shipping Service: \$1.25 per order (plus the carrier cost)



We are centrally located in Dallas, TX with shipments arriving at most customers locations in only 3 days depending on the service carrier. We will ship using any of the following delivery services: UPS, FedEx, or USPS.

1. Provide boxes and packing materials to minimize shipping costs while ensuring the complete safety and integrity of the delivered product to your customer.
2. Address the package for shipment and inspect against customer order.
3. All products will be shipped within 48 hours of receipt of the order.
4. Both you and your customer will receive email notification with tracking information when the order ships.

Customer Service: \$1.00 per call or email

Our professional customer service staff will courteously handle your customer order status and product return telephone calls and email requests.

Product Returns: \$2.00 per order

We will process your product returns according to your requirements and provide your customers with an RMA and shipping instructions. Once the product is received we will notify you via email along with the customer order number and RMA and hold or destroy the product according to your instructions.

Product Warehousing: \$10 per skid per month

We will warehouse your excess product in a secure, environmentally controlled warehouse in preparation for moving into active inventory.

Frequently Asked Questions

Q. Where is the location of your warehouse?

A. Fort Worth, TX

Q. What carriers do you use?

A. FedEx, UPS, and USPS

Q. Do you offer urgent or expedited pick/pack/shipping?

A. Yes, there at an additional charge of \$20 per order plus the cost of the shipping

Q. What if I have an emergency and need to contact you after hours?

A. An account manager will be assigned to you along with a backup staff person to handle emergency situations.

Q. What type of items do you ship?

A. We will ship any items allowed by law and approved by the carrier of your choice. Contact us regarding oversized or sensitive products.

Q. How quickly are you able to ship the product?

A. We will guarantee shipment of all products with available inventory within 24 hours of receiving the order 99% of the time.

Contact:

Winning Solutions, Inc. Attn: Jess Clarke
225 Apollo Beach Blvd Apollo Beach, FL 33572

Client:

BY: _____ Name: _____ Date: _____

Winning Solutions, Inc:

BY: _____ Name: _____ Date: _____

Phone: 813-645-3800 x104